



STS Guide to:

## ***Residential pallet deliveries***

What to expect from a standard tail lift delivery to a residential address via STS.

# STS guide to: *residential pallet deliveries*

Vehicle access: A customer's property must allow access for a 18 tonne vehicle.



**KERBSIDE DELIVERY AS STANDARD, UNLESS ARRANGED WITH DELIVERY DEPOT**



**OBSTACLES**

Access must be sufficiently wide and free of obstacles.



**LEVEL SURFACE**

Access must be reasonably level to unload safely.



**LOOSE GROUND SURFACE**

A pump truck will not operate on uneven or soft ground or loose gravel.



**NARROW STREETS**

Access must be sufficiently wide enough for vehicle to manoeuvre safely.



**TURNING ACCESS**

There must be enough room for vehicles to turn, for example in a cul-de-sac.



**BRIDGES**

Please try to make us aware of any bridges that may restrict access.